

# **Libyan International Medical University Faculty of Business Administration**



Course: Brand management

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# Effects of Covid-19 on Effects of Covid-19 on branding

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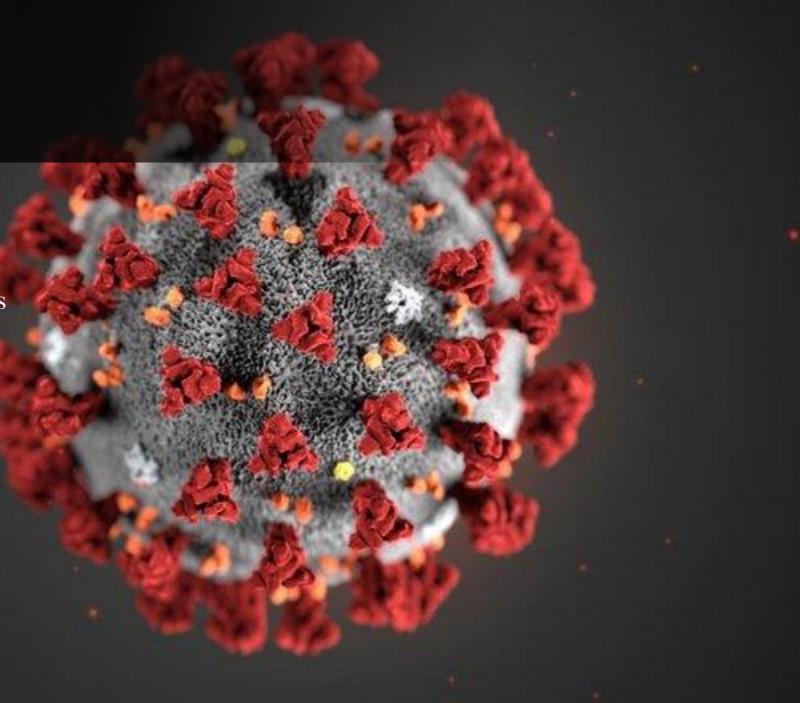
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## Introduction

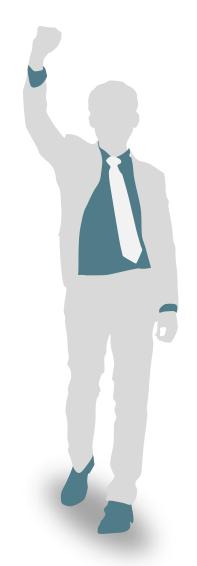
• The COVID-19 pandemic led to a dramatic loss of regular routines and even human lives worldwide

 The virus challenges public health facilities, food systems and the world of business, affecting brands

• Today's question: How can brands respond to the current crisis?



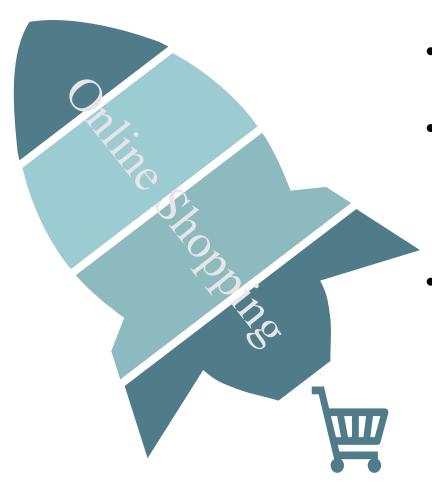
# Consumers' focus of activities during the coronavirus crisis



|                                   | Australia | Canada | France | Germany | Italy | Japan | Russia | UK  | US  | Vietnam |
|-----------------------------------|-----------|--------|--------|---------|-------|-------|--------|-----|-----|---------|
| Travel outside your city          | 25%       | 25%    | 20%    | 20%     | 34%   | 22%   | 42%    | 20% | 24% | 49%     |
| Go to a major shopping center     | 23%       | 27%    | 22%    | 28%     | 32%   | 26%   | 37%    | 25% | 26% | 48%     |
| Take public transit               | 15%       | 10%    | 11%    | 15%     | 21%   | 19%   | 26%    | 14% | 13% | 40%     |
| Go to religious services          | 10%       | 7%     | 7%     | 13%     | 15%   | 4%    | 17%    | 7%  | 13% | 23%     |
| Attend a social or sporting event | 17%       | 18%    | 13%    | 18%     | 24%   | 13%   | 32%    | 14% | 18% | 36%     |
| Go to your place of work          | 12%       | 8%     | 7%     | 8%      | 10%   | 8%    | 12%    | 10% | 10% | 22%     |

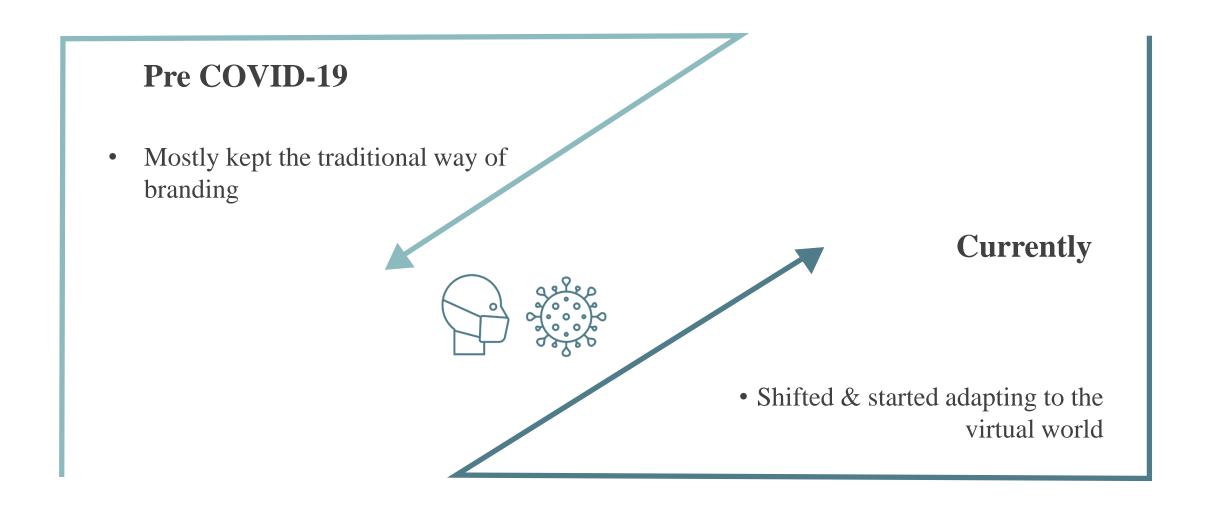
Source: Ipsos, Coronavirus Results Wave 3 (February 28-29, 2020)

# The Impact of the coronavirus crisis

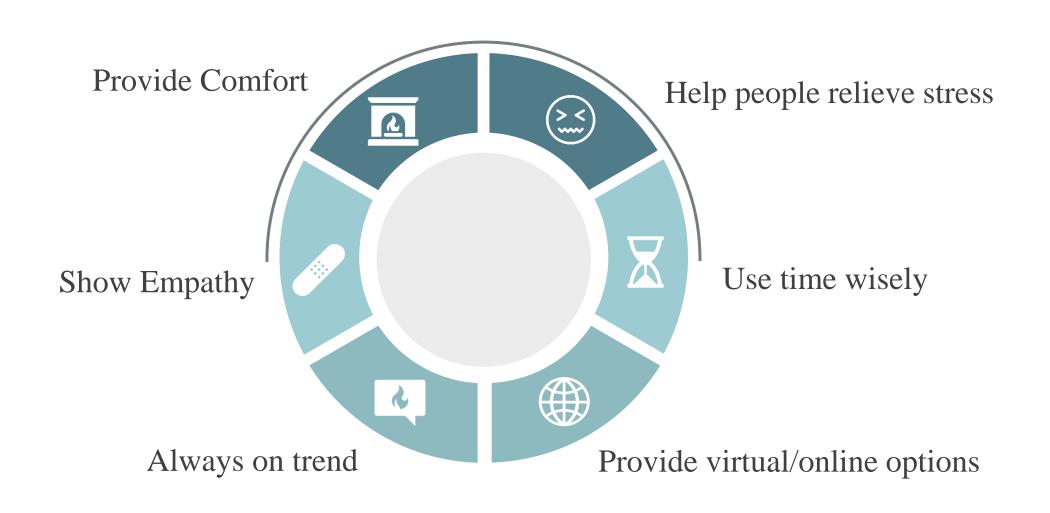


- People's spending behavior
- Online Shopping has gained the biggest increase (i.e. China)
  - Most spending goes to food, online education and home delivery
- The digital industry (esp. Websites and Apps) also benefited/ still benefit from the crisis

### Effect on branding style in Libyan businesses



#### How can brands respond to the coronavirus crisis?





#### Source

• Naert, Steven (2020): How can brands respond to the coronavirus crisis?, in: IPSOS.

https://www.ipsos.com/sites/default/files/2020-03/ipsos\_how\_brands\_can\_respond\_to\_coronavirus\_mar20.pdf (09.06.2021).

Thank you for listening!

Any Questions?